## TRADING PROCEDURE

## COLLECTION.

Please phone between 8am and 5pm Monday - Friday to place your order, make the payment and agree a collection time.

## Orders not pre-arranged.

We try to serve you and process your order ASAP but Pre-arranged orders have priority. You may have to wait when busy.

<u>Order for Delivery</u> Please call the office 8am to 5pm Monday – Friday to place orders.

When the phone Lines are busy please hold as we know you are calling.

## **Email orders and Quotes**

Provide a name, **postcode** and **contact phone number State if** pressure treated **Green** or **brown** with your enquiry.

We do not have a display. See the Gallery for images on our website. If you would like to see selected products please call the office to make an appointment to see them. We are unable to safely allow customers and vehicles in the yard area unaccompanied.

<u>For Pricing</u> popular products use the current <u>price lists</u> on our website or call the office.

Returns (if agreed) by arrangement and re-stocking charge.

<u>Deliveries</u> To a drive or front garden will be made as per our normal terms and conditions usually within 1-7 days.

Thank you for your support and custom Chesham Fencing